

## Frequently Asked: Ticket Questions

### **When can I purchase tickets?**

Tickets will go on sale online on Friday, MAY 10th at 6PM. Tickets are on sale through midnight on Friday June 7th of the performance weekend. Tickets will be sold at the door, if available.

### **How do I purchase the tickets?**

You will purchase your tickets online from Dance Recital Ticketing, our ticketing provider. A link will be provided in an email, on our website, and our Facebook page.

### **What is a reservation code, and how do I get one?**

In order to complete your online purchase, you will need an assigned ticket reservation code, which will be provided by email. Reservation codes will only be issued to account holders with no outstanding balance thru June.

### **Do I get to choose my seats?**

Yes, we offer reserved seating only - you choose available seats from a seating chart online. Choose and purchase your tickets early and carefully; they are non-refundable.

### **Is there a minimum number of tickets I need to purchase?**

Yes. Dance families with **one student** dancing in the recital will need to purchase a minimum of 4 tickets. The minimum ticket orders can be split up between the four shows.

Dance families with **two or more students** dancing in the recital will need to purchase a minimum of 6 tickets. The minimum ticket orders can be split up between the four shows.

### **How much do the tickets cost?**

- \$10-\$15
- \$15-\$20 at the door, if available.
- Free (age 3 and under): Guests age three and under, are admitted free but must be seated on someone's lap. If you would like a reserved seat for a guest age three and under, you must purchase a ticket.

### **When do I pay for the tickets?**

You will pay with a credit card at the time of placing your ticket order. VISA, MASTERCARD, and DISCOVER is accepted. Choose carefully, there will be no refunds. Tickets are transferrable.

**When will I receive the tickets?**

Immediately following your order placement, you will receive an email confirmation from Dance Recital Ticketing with a link to print your tickets. If you cannot print, please see the office staff at IMDC after you have made your purchase and we will be happy to help.

**Is handicapped seating available?**

Yes, these limited seats are clearly labeled on the seating chart.

**Do parents need a ticket?**

Yes, all family, friends, and guests must purchase a ticket.

**Does a Parent Volunteer need a ticket?**

No, Parent Helpers have volunteered to stay backstage the entire show. Parent Volunteers will be released to see their dancers from inside the theatre at the time of their performance although not seated with their party.

Parent Volunteers will then return to the band or choir room to meet their dancers after their performance is finished.

**If I am volunteering backstage, do I still need to purchase my minimum ticket quantity?**

Yes. Every family is required to purchase a minimum number of tickets to cover the cost of the production of the recital.

**Does the dancer need a ticket?**

No, all children, teens, and adults who are performing in the show will be backstage and do not need a ticket.

**I have a dancer(s) in multiple shows. Do I need tickets for each show?**

Yes, you will need a ticket for each performance.

If you have any questions, please speak to Miss Lauren.